

MultiChoice Campaign Rules

Campaign date

1 – 31 March 2024

Terms and conditions

This campaign applies to the following MultiChoice packages, subject to the terms below:

Package	Normal price	Discounted price
Compact	R449	R109
Family	R319	R79
Access	R129	R29

- This above offer applies to the following persons:
 - To MultiChoice customers, whose MultiChoice services have been disconnected between the period of 2 January 2020 – 2 January 2024;
 - Who have a valid Capitec bank account;
 - Who have a MultiChoice general residential account type to which payments for the MultiChoice service is made on a monthly basis;
 - Are residents and reside in South Africa; and
 - Who have settled any outstanding amounts on their MultiChoice account by 31 March 2024 (“customers” or “your”)
- The offer is a 75% discount against your disconnected qualifying package (“the discount”). The discount applies only to the qualifying package and excludes additional services
- The discount is applicable only to the selected qualifying package account and is not transferable to any other MultiChoice account
- These campaign rules are in addition to Terms and Conditions governing subscription to the MultiChoice Service. The MultiChoice Competition Terms and Conditions remain applicable and can be found on **dstv.com**
- The discount is against your disconnected qualifying package. The discount applies only to the qualifying package referred to above, and excludes additional services
- As part of the campaign, both the reconnection fee and arrears that customers are liable for upon reconnection, will be waived
- To note: the amount payable for reconnection differs per customer as it is dependent on the customer’s payment date. Depending on which date a customer reconnects, they may pay a pro-rata amount to their next payment date
- To pay, simply click on the Pay@ link (<https://payat.io/dstv/>). The link will return an amount to pay for reconnection
- In the event that a customer pays the full amount required and their MultiChoice service is not reconnected, a customer can contact MultiChoice through any of their channels below:

Customer Careline: 011 289 2222

Email address: Help@dstv.com